

Test, Clean and Calibrate

The following is performed on all tape drives and autoloaders:

- Drives are disassembled and cleaned. Drive heads are checked for wear. Minor repairs are performed, and error counts accessed to ensure drive meets original manufacturer's specifications.
- Drives are reassembled and tested to manufacturer's original specification. Firmware revisions, head read/write error rate logged along with other test data.
- We recommend this service is performed every 6 months.
- Certificate of Calibration with all test results produced with each calibrated tape drive.
- If drive fails customer will be informed of the situation, drive will then be repaired with customers authorisation.

the Repair Process

- Initial fault diagnosis
- Tape drive stripped to modular level and cleaned
- Faulty part replaced
- Routine replacement of pinch rollers, reel tops, etc.
- Tape drive reassembled and realigned to manufacturers specification
- Each Tape drive is tested overnight with specialised test software to ensure drive meets original Mfr specification
- Conformance, Fault Report & Final Test results documented on request
- Warranty sealed, anti-static bagged
- Tape drives repaired under ISO 9001 – 2000 environment



- Modern Workshop constantly being updated with the latest software and testing techniques
- Full Backup and Restore to ensure interchange capability and integrity of data
- Test Limits achieved are typically better than those specified by original Manufacturer
- All drives test results are available to the user Via web access

- Manufacturers:
 - HP - DAT, DLT, Autoloaders, LTO
 - Sony - DAT
 - Exabyte - 8mm, DLT, Autoloaders
 - Quantum - DLT, Autoloaders
 - StorageTek - DLT, Autoloaders
 - Adic - DLT Autoloaders
 - IBM - LTO



the Test
Procedures

